Quicker, Better, Faster

Optimising Turn Around Time of Laboratory Results

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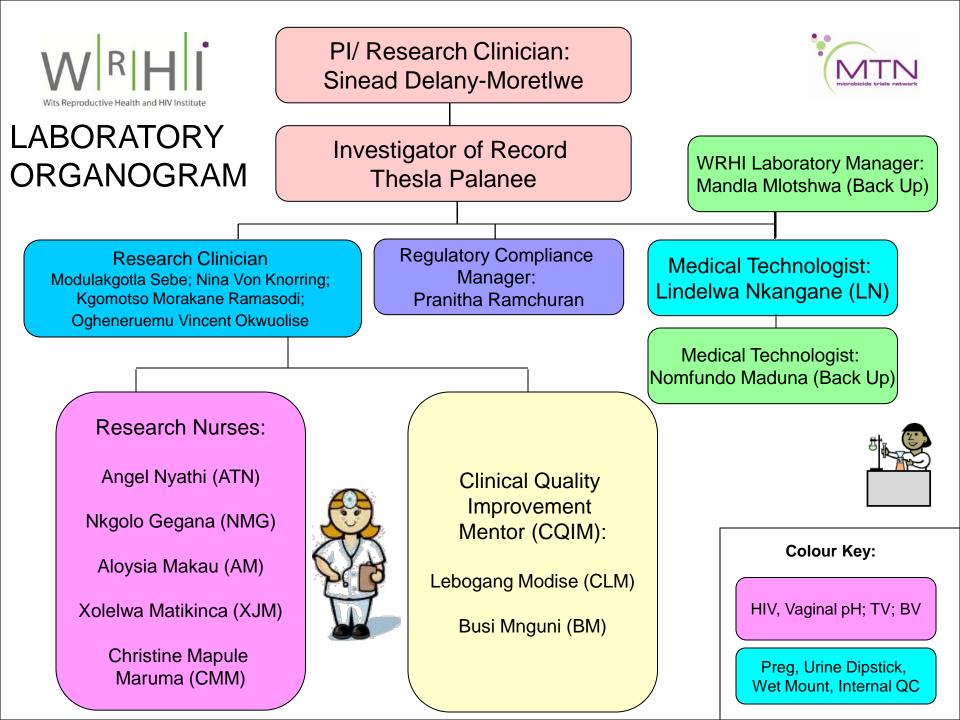




Outline

- Organogram
- Turn around time (TATs) for lab results
 - On-Site Testing
 - Outsourced Testing
 - Rationale for Selection of Outsourced Laboratories
 - CLS and BARC TATs
- Clinic Flow of Results
- Challenges and Resolutions

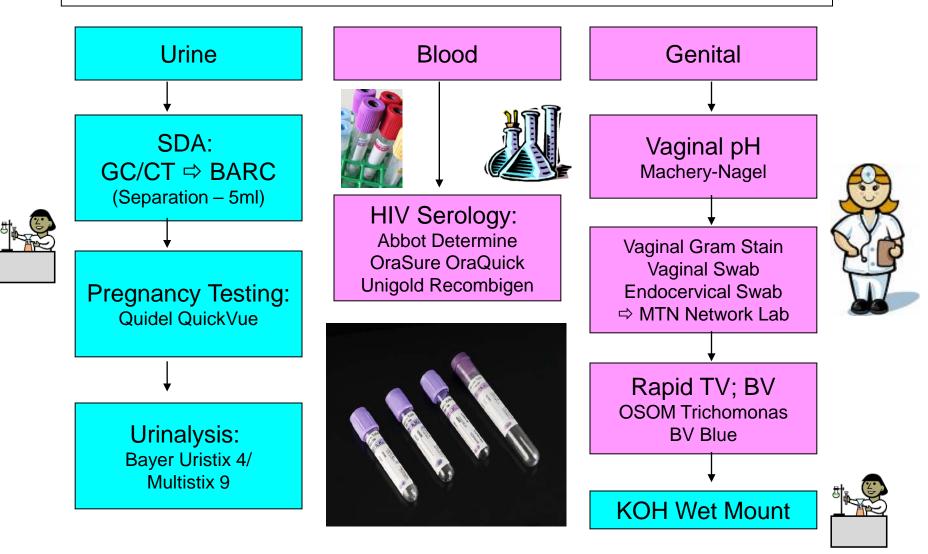






On-Site Laboratory Testing

Laboratory Specimens and Testing



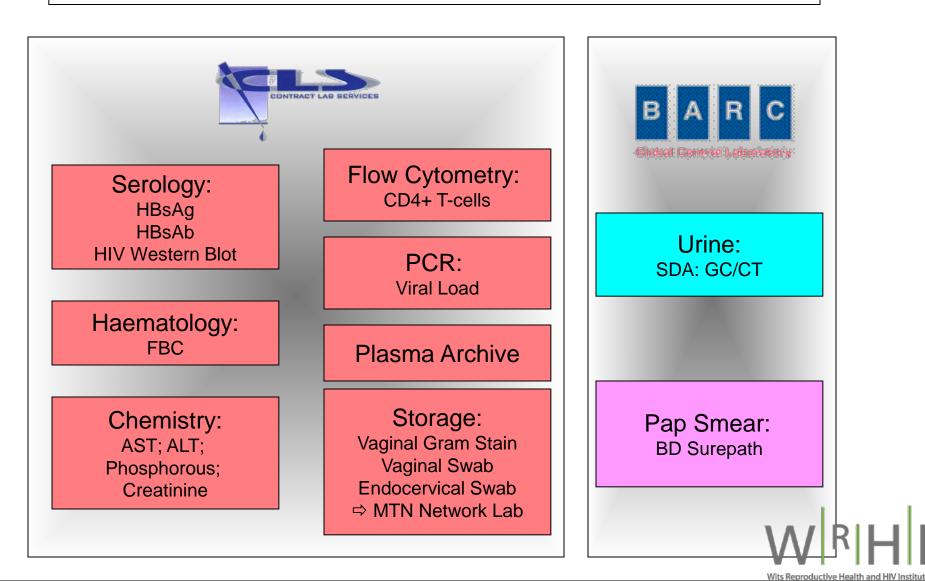
Rationale for Selection of Outsourced Laboratories

- Service providers identified
 - CLS, BARC (Jhb/Dbn), MRC Central Laboratory (Dbn)
- Technical protocols developed
 - Past experiences
 - Quickest TATs
 - Financial Penalty Clauses implemented
- Bioanalytical Research Corporation (BARC):
 - GC/CT
 - Quicker TAT than MRC Central Laboratory (Dbn)
 - (3-4 days vs 5 days)
 - Pap Smear:
 - Quicker TAT than CLS
 - 3 days vs 24 hours
 - Change from conventional smear to liquid based cytology
 - More sensitive
 - Reduces call back of ppts due to inadequate pap smears
 - Reduce time between Scr 1 and Scr 2

MTN 003 Outsourced Laboratory Testing



Laboratory Specimens and Testing



Discipline	Test	Turn around time (TAT)	Lab Performing the Assay	Back-up Lab
Serology	HBsAg HBsAb	2 working days	CLS Jhb	National Health Laboratory Services (NHLS)
	Syphilis	3 working days	CLS Jhb	NHLS Jhb
	HIV Western Blot	5 working days	National Institute of Communicable Diseases (NICD)	NHLS Jhb
Haematology	Full Blood Count	48 hours	CLS Jhb	NHLS Jhb
Chemistry	AST; ALT; Phosphorous; Creatinine	24 hours	CLS Jhb	NHLS Jhb
PCR	Viral Load	5 working days	NHLS Jhb	NHLS Jhb
Flow Cytometry	CD4+ T-cells	24 hours- weekdays 72 hours- weekends and public holidays	NHLS Jhb	NHLS Jhb



Global Central Laboratory

Discipline	Test	Turn Around Time (TAT)	Lab Performing Assay	Back-up Lab
Molecular Biology	SDA – GC/CT	3-4 days	BARC KZN	Lancet Jhb
Cytology	Pap Smear (BD Surepath – Liquid based cytology	24 hours	Lancet Cytology Jhb	BARC In- house Multiple back-ups

Outsourced Testing

- Visit-specific sample requisition forms
 - Volumes
 - If indicated samples
- Urgent Samples requiring testing
 - Use of "URGENT" stickers
 - Phone calls and emails to CLS/BARC
 - Accrual Phase: Urgent Screening Samples
 - □ Follow-up Phase:
 - AE Follow-up
 - Seroconvertor Samples
- Communication with CLS and BARC
 - Equipment and Consumable related delays







Flow of Laboratory Results



QC of Requisition form

Clinical Review and Management



Shipping of samples





Receipt and QC of Results

Generation of DCFs





Challenges: Staff Capacity

One Clinician

- Transcription delays
- High freq of DCFs

- Additional clinicians employed
 - Med Tech employed
- QC systems improved
 - Requisition forms
 - Lab Result Reports
 - Shipping Logs
 - DCF Resolution within 24 hours

How to hold on to good staff when you find them!



Acknowledgements

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